

Home Dog Boarding Rules & Regulations

§ I. General rules

1. The home dog boarding staff guarantees all-day care, safety and comfort during the dog's stay. Also: feeding, access to fresh water, minor care treatments as established with the dog's owner (or permanent caretaker), activity and play.
2. The home dog boarding staff declares to look after the dog with care, to look after the dog's safety and to keep the dog in a good mood by their best efforts.
3. The general intent of the home dog boarding is to meet the dog's basic needs and to provide it with safety. The dog is going to live with the home dog boarding staff's dogs, join their everyday life and spend the days freely with them in an apartment. The dog is never locked in a cage, dog pen or any kind of closure or isolation. The dog is taken for walks and played with.
4. Only one dog is taken into home dog boarding at a time. We accept a maximum of two dogs if the dogs' owners (or permanent caretakers) agree and only if the dogs tolerate each other.
5. The dog home boarding can be executed only if all hereby rules & regulations are met.
6. The home dog boarding is available in two options: basic & extended. The dog owner (or permanent caretaker) declares his/her choice in the Dog Home Boarding Agreement (also „Contract”). Details on the two options are available in our Pricelist.

§ II. Conditions for accepting the dog into home dog boarding

1. The home dog boarding is executed basing on a signed agreement (also „Contract”). The agreement must be signed beforehand or on the first day of the dog home boarding at the latest. The dog's owner (or permanent caretaker) declares in the agreement that the dog is in good health, declares the dates of the dog home boarding start & end, leaves contact details to the dog's veterinarian as well as to a trusted person.
2. A filled in home dog boarding form and the home dog boarding contract are a whole. The dog's owner (or permanent caretaker) declares dog's health, behaviour, needs, the daily amount of walks, feeding and other essential information in the home dog boarding form.
3. The dog's owner/caretaker therefore confirms that all information provided in the Contract or home dog boarding form is true to his/her best knowledge and that no essential information or information of intending value has been omitted.
4. The dog's up-to-date health certificate including current & required by Polish law vaccinations is required in order to execute the home dog boarding service. The rabies vaccination can not be older than 12 months since the day following the last day of the home dog boarding. Deworming of the dog has to be performed a maximum of 6 months before the day following the last day of the home dog boarding.
5. The dog should be delivered with its own collar or harness, food bowl, amount of food calculated for the

entire stay, also a muzzle and any medicines and supplements if the dog is being given any. The method of medication delivery has to be filled in the home dog boarding form. Own dog bed, blanket or the dog's toys are not necessary but are welcome.

6. In case of lack of dog food delivery by the owner/caretaker, it is possible for the home boarding staff to purchase the specified by the dog owner/caretaker dog food. The cost of that purchase is on the owner/caretaker (see dog home boarding pricelist). The exact type of dog food has to be then specified by the owner/caretaker on the first day of dog boarding at the latest. In case the specified type of dog food is not available to purchase, the dog home boarding staff is going to purchase dog food of their own choice.
7. It is required that the dog meets at least once with the home boarding staff before the desired date of the home boarding. If necessary, the meeting is going to take place more than once. The meeting is held at the place of the home dog boarding and in it's direct neighbourhood.
8. The following cases disqualify the dog from the home dog boarding:
 - no meeting with the home dog boarding staff before the date of the desired home boarding,
 - no up-to-date health certificates,
 - no up-to-date rabies vaccination certificate,
 - no up-to-date ecto- and endoparasite preventives (deworming, ticks & fleas),
 - need of hospitalization (e.g. animals after recent surgical procedures),
 - if the dog is sick (incl. fleas) in a way which could infect other animals and/or people,
 - the dog does not tolerate other dogs,
 - the dog's aggression towards people and/or other animals,
 - if the dog is not housebroken, if the dog has high separation anxiety, if the dogs barks with no restraint, if the dog destroys its surroundings,
 - bitches in heat and pregnant bitches,
 - puppies younger than 6 months.

§ III. Hours of operation

1. The dog can be brought into and taken from the home dog boarding only on agreed times and only between 9 AM and 7 PM (basic services) or at any time during the day or night (extended services).
2. Upon prior arrangement transportation of the dog to and from the home dog boarding is possible. There is an additional fee for the transportation (see Pricelist).

§ IV. Payment & booking

1. Payment for the dog's stay at the home dog boarding is taken in advance by bank transfer. Available payment currencies are PLN and EUR.
2. The only way of securing a desired, free home dog boarding dates is by advanced payment.
3. To book a date of home dog boarding it is required to pay at least 50% of the wholesome amount as advance on the whole sum. The account number for the payment and advance on the payment is provided in the home dog boarding agreement („Contract”) and repeated on the invoice.
4. In case of booking cancellation the following rules apply:
 - the advance is not refundable if the booking considered dates: in June, July, August, September, New Year, New Year's Eve, Christmas, Easter Holidays or the long weekend in May (called „Majówka” in Poland);
 - the advance is fully refundable if the cancellation has taken place at least 2 full months before the booked home dog boarding dates and the booking has not considered home dog boarding dates in: June, July, August, September, New Year, New Year's Eve, Christmas, Easter Holidays or the long weekend in May (called „Majówka” in Poland);
 - the advance is refundable in 50% in a case of a cancellation which has taken place from 1 full month to a maximum of 2 full weeks before the booked home dog boarding dates if the booking did not consider dates in: June, July, August, September, New Year, New Year's Eve, Christmas, Easter Holidays or the long weekend in May (called „Majówka” in Poland);
 - the advance is not refundable if booking which did not consider dates in: June, July, August, September, New Year, New Year's Eve, Christmas, Easter Holidays or the long weekend in May (called „Majówka” in Poland) was cancelled later than at least two full weeks before the booked start date of the home dog boarding.
5. The home dog boarding staff reserves the right to deny services to any dog owner without stating a reason.
6. In case a bitch comes into season (heat) during the home dog boarding, then the home dog boarding cost doubles for each day of the dog's stay in the home dog boarding. The dog owner becomes obliged to pay the outstanding sum on the last day of the home dog boarding at the latest.

§ V. Extending and ceasing the home dog boarding

1. Extending of the home dog boarding is possible only with written consent of the home dog boarding staff. If a home dog boarding is extended, the payment for the additional stay is as listed in the Pricelist and it is due on the dog's pickup.
2. Extending of the home dog boarding by a day (24 hours) is possible up to the end of the next-to-last day of

dog's home boarding stated in the Contract or as a result of a previous extension.

If an extension is made after the next-to-last day of home dog boarding has finished, the price for the then succeeding home dog boarding is accounted for by hours of the dog's actual stay and not by days and in accordance to the Pricelist.

3. In a case of extending the home dog boarding without the home dog boarding's staff written consent and without any prior notice, then the succeeding home dog boarding is accounted for by hours and the final cost is doubled in accordance to the Pricelist.
4. Ceasing the home dog boarding before the end date stated in the Contract is possible. The exact day & time of the dog's pickup has to be agreed with the home dog boarding staff and the pickup can only take place between 9 AM and & 7 PM (basic services) or at any time (extended services).
5. When the home dog boarding is ceased by the dog's owner (either when the dog arrives later and/or is picked up before the end of the home dog boarding as stated in the Contract) the payment is not refundable neither in part nor in whole.

§ VI. The dog owner's commitments

1. By putting the dog into home dog boarding the dog's owner confirms he/she understands and accepts the following:
 - dogs at play might unintentionally hurt themselves and that or any future effects of such occurrence can not be a subject of any claims towards the home boarding staff or the company;
 - items brought in with the dog (incl. dog toys) may get damaged or lost and that can not be a subject of any claims towards the home boarding staff or the company;
 - a 100% effective tick & flea control method does not exist and any case of relevance of a tick or flea on the dog can not be a subject of any claims towards the home boarding staff or the company.
2. If any of the following cases arise:
 - the dog will not be picked up on the Contract stated date & time (or on an extended date & time after the home dog boarding's staff written consent),
 - the dog owner or an authorized person will not contact the home dog boarding staff in 48 hours after the home dog boarding Contract has terminated but the dog has not been picked up, to settle the ultimate date of the dog's pickup,
 - the dog's owner or an authorized person will be dodging the home boarding staff's attempts of contact or will not be available at all (method of contact is determined in the Contract) with at least three attempts of contact from the home dog boarding staff,

- the dog owner or an authorized person gave false or not valid contact details, making it impossible for the home dog boarding staff using those details to contact the dog owner or the authorized person,

then the dog will be considered abandoned by its owner or permanent caretaker and legal actions will be taken basing on the Polish Animal Rights Protection Bill from the 21st of August of 1997. The Bill states that abandonment of an animal is an act of cruelty (article 6 passage 2 subentry 11) and charges the dog owner or permanent caretaker with restriction of liberty or a fine (article 35 passage 1). The court can then adjudge forfeit of the dog (article 35 passage 3) with the further regulations of the act 38 of the aforementioned Bill to take place.

3. In the case of dog abandonment, the home dog boarding staff is authorized to hand the dog over to any third party (e.g. animal shelter, dog care foundations) and to take legal actions against the dog owner or permanent caretaker.
4. A precondition of the home dog boarding to take place is that the dog owner or permanent caretaker gives true information in the home dog boarding form as well as in the Contract. If the information provided by the dog's owner or permanent caretaker prove not to be true or if the dog owner or permanent caretaker has intentionally concealed information to influence the home dog boarding staff's decision on taking the dog into home dog boarding, and especially to disobey the hereby Rules & Regulations, then the home boarding staff can terminate the Contract with instant feasibility and request immediate dog pickup with no refund whatsoever. In a case of lack of immediate dog pickup, the home dog boarding staff charges the dog owner or permanent caretaker with a double charge for the whole time of the home dog boarding as stated in the Contract in accordance to the Pricelist. That payment is due on the day of the dog pickup at the latest.

§ VII. Other regulations

1. In case medical attendance is required towards the dog, the dog owner or permanent caretaker is going to be informed on that fact without unnecessary delay and the dog is going to be taken to a veterinarian. The full cost of the visit and journey is to be covered by the dog owner or permanent caretaker by the last day of the home dog boarding as stated in the Contract at the latest and in accordance to the Pricelist.
2. In an event of the dog's death while in the home dog boarding, the carcass is going to be handed over to a research facility to perform post-mortem examination to discover the cause of death. The full cost of the examination and carcass transportation is to be covered by the dog owner or permanent caretaker basing on an invoice issued by the home dog boarding staff.

3. In all other cases respectable law & regulations by the Polish Civil Code are in power.
4. The Contract, home dog boarding form, Rules & Regulations and the Pricelist have been executed in both the Polish language and the English language each of which is an official version. In the event of any inconsistency or ambiguity between the Polish language version and the English language version, the Polish language version shall prevail.
5. Neither of the Parties shall be held responsible for non-performance caused by fire, explosion, natural disaster, labour troubles, strikes, war, restricted operations by reason of any law or regulation or any other cause of, whatsoever kind similarly beyond such party's reasonable control.